**ENCLOSURE 2**

**Framework B5 – Incoming guidance**

[**Guidance**](https://www.unical.it/didattica/orientamento/iniziative-di-orientamento/) **initiatives;** [**Guidance**](https://www.unical.it/didattica/orientamento/orientamento-con-le-scuole/) **in collaboration with schools;** [**Counselling**](https://www.unical.it/didattica/orientamento/counselling/)

*The Department has entrusted the degree course with the organization of incoming guidance activities set up by the University; the aim to implement a set of initiatives developed in collaboration with the Rector's Delegate for Incoming Guidance, the delegate(s) of the Departments and the staff of the Guidance Area, as well as with the Area for Inclusion and Career Service – located within the (Macro) Teaching and Student Services Area; the latter is responsible for the provision of all guidance services at University level. As a result of the health emergency, the incoming guidance sector was in charge of the organization and implementation of various initiatives; it actually acted as host for the management of digital spaces and virtual booths for most of the year. The University Portal, thus, played a major role in the organization, advertising and implementation of the activities developed. A list of the activities organized by the University is reported below.*

***Scuole all’UniCal – Schools at Unical -*** *The University’s activities, the services provided, and degree courses were presented to students from secondary schools; students also participated in guided tours in the University laboratories, organized upon request by the schools. These initiatives foster an initial contact between students and the university context and provide students with the necessary details for an informed and inclusive guidance. Professors, tutors and staff welcomed students and school teachers from all over the region and from a school from Bergamo.*

***UniCal nelle Scuole. Unical in schools –*** *Guidance meeting initiatives organized across Calabria held by professors, tutors and teaching staff with specific focus on the provision of degree courses, requested by schools, based on students' interests. These meetings featured a strong inclusive character.*

***Guidance Booths and Open Days.*** *Opportunities to learn about the Campus: provision of degree courses, services for students, Libraries, Canteens, Sports Center, Health Center, Disabled Students Services, and Psychological Counseling. As of mid-2021, the University participated in 4 events, the last was held in Reggio Calabria in presence.*

***Unicalrisponde.*** *The staff of Incoming Guidance Sector, Services and Departments took care of the management of an online desk dealing with synchronous and asynchronous communication with students and parents.*

***Guidance workshops*** *focusing on the multidisciplinary and cross-curricular assessment of soft skills. These activities are aimed to ensure equal access to university studies and equal opportunities of participation in university life for all students, as well as to remove circumstances and situations that may hinder students’ inclusion process.*

***Learning Pathways for* Transversal Competences and Guidance *(PCTO Percorsi per le Competenze Trasversali e l’Orientamento)*** *for the promotion, organization and implementation of specific actions aimed at strengthening transversal skills.*

**Framework B5 – Ongoing guidance and tutoring**

[Tutoring](https://www.unical.it/didattica/orientamento/tutorato/) ; [Pre-courses;](https://www.unical.it/didattica/orientamento/pre-corsi/)

*Ongoing guidance is one of the University's strengths, because it is an institutional activity which is systematically carried out, both at a central level and also in Departments/Degree Courses. In particular, in collaboration with the Departments/Degree Courses, several tutoring activities are promoted; their aim is to support students in their learning process and help them avoid hindrances to successful course attendance.*

*In this perspective, the academic tutoring service plays an important role; it supports students in specific subject areas, upon indication by the Departments/Degree Courses on a yearly basis. Welcoming and guidance tutoring services are also provided; their goal is to foster students’ integration in the university environment by providing practical information on courses, services offered by the University and educational, cultural and recreational opportunities. The University has selected 7 skilled Tutors to ensure transversal support for activities promoting degree courses and services.*

*While welcoming and guidance tutoring activities are carried out by senior students, academic tutoring is carried out by faculty members of Degree Courses. Academic tutoring is of paramount importance, as it supports students from their early approach to university, guides them in the organization of study activities, helps them achieve effective course attendance and advises them in their educational choices.*

*In addition, assistance is offered to students with disabilities, Specific Learning Disorders or special needs by means of specialized tutoring activities with the support of the sector of* [*inclusion services*](https://www.unical.it/didattica/diritto-allo-studio/servizi-per-studenti-con-disabilita-e-dsa/)*; the latter, thanks to the collaboration of senior students and specialized professionals, ensures students’ full integration in the study environment and university life (specialized tutoring).*

*Finally, tutoring activities are also deployed to support specific needs: specialized Tutors to limit students’ dropouts in the first year of bachelor and single-cycle degree programs; Tutors for excellence educational paths; Tutors to support students at the Prison Pole.*

*In addition to tutoring activities, the University has implemented other initiatives that support students from the very first steps of their educational process. In particular, Pre-courses: they are aimed at reducing the gap between students’ incoming knowledge and knowledge standards required by degree courses. Intensive courses in Mathematics, Logic and Understanding of a written Text are held before the start of the academic year; they are primarily targeted at freshmen with additional learning requirements, however, they are open to anyone wishing to improve their starting level of knowledge.*

*The promotion of Master's Degrees is a guidance and counselling activity carried out throughout the whole academic year; it takes on particular prominence in April, when Master’s Degree Programs are presented to students, in order to allow undergraduates and graduating students to assess the variety and quality of Courses, and to learn about the opportunities offered by the University.*

*Another interesting initiative is* ***Unicalrisponde****, an online help desk managed in collaboration among the Ongoing Guidance Area, Services and Departments to talk to, support and advise students when choosing their educational path and to allow them to study with beneficial results.*

**Framework B5 – Students Assistance for study periods abroad (internships/training)**

[Internship](https://www.unical.it/didattica/orientamento/tirocinio/)

*As part of the enhancement of the educational path of students, activities of ongoing guidance are carried out, with internships aimed at the completion of students’ university education, through the implementation of theoretical/practical activities at University’s facilities or in companies/offices not belonging to UniCal. Thanks to special framework agreements, shared with the Departments/Degree Courses, internship projects are aimed at fostering an effective inclusion of students in the professionalizing educational path.*

*Calls for internships with possible financial support are proposed in collaboration with Bodies and Institutions such as the Conference of Italian University Rectors, the Ministry of Foreign Affairs and International Cooperation and the Italian National Institute of Statistics (CRUI, MAECI, and ISTAT). Students can sift through the offers published and submit an application based on their interests. The Guidance, Inclusion and Career Service Area follows the whole procedure until the conclusion of the activity.*

*Following the successful outcome of internships, students can accrue UCTS, where this is provided for in the curriculum. The implementation of the plan of initiatives is shared among the Rector's delegate for Ongoing Guidance (curricular internships), the Rector's delegate for Out-Course Guidance (extra-curricular internships), the Steering Committees of the Departments and the Guidance Area, the Inclusion and Career Service Area of the (Macro) Teaching Area and the Students Services Area. The activities ensure students’ equal opportunities in access to university studies and participation in university life, and they are aimed at preventing circumstances and situations that may hinder students’ inclusion process.*

*Internship activities are monitored through the administration of an online questionnaire at the end of the experience, the completion of which is a responsibility of the host company's professional tutor.*

**Framework B5 – Assistance and agreements for international student mobility**

[**An International Campus**](https://www.unical.it/internazionale/)

*Inter-university cooperation is based on the principle of educational and scientific collaboration enshrined in agreements or conventions. This activity, coordinated by the Internationalization Area, makes it possible to carry out and support the University's main internationalization initiatives, in terms of opportunities for students, faculty and researchers to undertake mobility paths worldwide. International cooperation agreements have been signed with 251 institutions in 54 countries.*

*Since few years, UniCal has been counted among the 30 Italian universities selected to participate in the world's largest higher education fair, NAFSA, held in the United States. Recently, university hubs have been launched in Cuba and in Santo Domingo – UniCaribe – and a research forum including 22 Italian and Ecuadorian universities has been established in Ecuador (FUCSIE). 500 Erasmus+ agreements, allow for the mobility of students, faculty and staff under the popular European Union program.*

***Erasmus+, Most*** *(non-EU Erasmus+) and* ***Short Term*** *(short-term Erasmus+, 5/30 days). 151 outbound students participated in Erasmus and traineeships programs in the year 2021. With reference to incoming mobility for study and traineeships, in the second semester of 2021 the number of incoming mobility students at our University started to rise again, up to about 100.*

*In the year 2021, the University of Calabria obtained accreditation for the new Erasmus+ Traineeships Consortium "Gaining a Robust Education Across Traineeships" ("G.R.E.A.T."), funded by the European Commission for the seven-year period 2021/2027. UniCal is of coordinator and leader of seven universities in Northern, Central and Southern Italy and two organizations in Calabria, working in synergy to offer highly innovative and educational Erasmus+ traineeships for their students (*[*https://great.erasmusmanager.it*](https://great.erasmusmanager.it)*)*.

*The Double Degree Mobility (DUAL Program) allows students to acquire a Double Degree after a one- or two-semester study period at one of the partner universities. The University has activated 21 Dual Degrees with EU and non-EU universities. Mobility, during the pandemic, was also provided in distance mode.*

**Framework B5 – Preparing for the world of work**

[Career service](https://www.unical.it/didattica/orientamento/career-service/) ; [Job placement](https://www.unical.it/innovazione-societa/cultura-e-territorio/job-placement-per-le-aziende/)

*The University, in collaboration with the Departments/Degree Course promotes and enhances the services of Post-graduate Guidance, job-placement, intermediation between labor supply and demand, and quantity and quality of extracurricular internships. To foster the external visibility of graduates, professionalizing experiences are promoted both at central and departmental levels through various forms of contact with the business and production sector.*

*Special attention is paid to career days and job meetings to strengthen ties with leading national companies for the benefit of students and researchers. This service facilitates the entry of young graduates into the world of work, and helps undergraduates/graduates in their career choices, facilitating initial contacts with companies and supporting companies and public agencies in the search and selection of personnel. The activities organized by the University are listed below.*

***Placement.*** *The front-office activities managed by the Placement services include the provision of information on the several services for graduates and businesses, as well as on some issues of particular relevance for different target audience (production and entrepreneurial systems, CV processing, employment opportunities). Meetings are held with business reference persons with the aim to analyze their professional needs. The University Placement promotes seminars, calls for applications, career days, internships and job offer, also by means of SMS and/or mailing lists dedicated to companies and students/graduates of the Departments, as well as through the use of the most popular social network sites.*

***Recruiting days.*** *This initiative offers graduates the chance to get in touch with companies offering open positions, apply for available jobs and internship, and conduct an initial selection directly at University.*

***Career days.*** *The University's Post-Graduate Guidance Area, in collaboration with Enterprises and other partners, organizes workshops for students, graduates and PhDs. Through such appointments, the University intends to contribute to the improvement of employability levels of students enrolled in the various degree courses. Thus, companies are offered the chance to present their businesses and recruitment policies, as well as to illustrate career opportunities for new graduates. During these workshops, guidance initiatives are also offered focusing on how to write a CV and on how to prepare for a job interview, on European citizenship, on how to start a business, or use social network sites for job search and personal branding.*

***Extra-curricular internships (training and job guidance)*** *aimed at creating a direct contact between host companies or institutions and graduates for the purpose of fostering the enrichment of their knowledge, the acquisition of professional skills and job placement opportunities. The external internship activity is monitored through the administration of an online questionnaire at the end of the experience period, the completion of which is a responsibility of the tutor of the host company.*

**Framework B5 – Other initiatives**

The University of Calabria, the largest and best-equipped residential campus in Italy, is the place where students can enjoy a top-quality quality educational experience, surrounded by user-friendly services, including digital services for any kind of educational and personal needs: cultural events, sports activities and opportunities to develop relationships and live experiences that can foster individual growth, thus making students able to work in the future, thanks to greater transversal skills, both on an individual and social level.

All the services to better experience university life, as well as to engage free time with various activities are readily available by browsing through the sections of the [University](https://www.unical.it/) Portal.

[Educational](https://www.unical.it/didattica/) activities: in addition to the presentation of educational offerings and guidance services, information is available on the benefits of [Access to university studies](https://www.unical.it/didattica/diritto-allo-studio/)  (scholarships, other benefits, housing service and canteen service) and [educational](https://www.unical.it/didattica/iscriversi-studiare-laurearsi/) services related to the whole university career.

[Front-office on line](https://www.unical.it/front-office/): these are online desks activated to facilitate interaction with the various University facilities that provide services to students.

[Digital services for students](https://www.unical.it/servizi-ict): online tickets, e-mail, platforms, help services, digital services and University information systems. It is worth mentioning that the University, in response to the critical situation caused by the health emergency, has developed technology platforms (e.g., [smart-campus](https://www.unical.it/servizi-ict/servizi-digitali-studenti/smart-campus/)) and digital services to facilitate the study of students both at a distance and in class.

In [Living on Campus](https://www.unical.it/campus/vivere-il-campus/) the features of the residential campus are presented, including facilities for culture, health and sports:

[Campus](https://www.unical.it/campus/vivere-il-campus/quartieri/) Residences, ten university residences equipped with common spaces for study, recreation and sports, and the [Canteen](https://www.unical.it/campus/vivere-il-campus/servizio-mensa/) Services (five canteens for the academic community, accessible by means of a virtual badge [UnicalLife](https://www.unical.it/servizi-ict/servizi-digitali-studenti/unicalife/);

[Libraries](https://www.unical.it/campus/vivere-il-campus/biblioteche/), the largest University Library System in southern Italy, consisting of three Sectoral Libraries (Humanities, Economic and Social Sciences as well as Technical-Scientific Areas) and digital services for online consultation of books;

the [Museum](https://www.unical.it/campus/vivere-il-campus/sistema-museale/) Hub: the MUSNOB, Natural History Museum of Calabria and Botanical Garden, and the Rimuseum, Museum of the Environment;

[TIC – Theatres and cinemas on campus](https://www.unical.it/campus/vivere-il-campus/teatri-e-cinema/): theatrical performances, cultural events and concerts, also open to citizens of the local area, which are held in two theaters (Unical Auditorium Theater -TAU - and Piccolo Teatro Unical - PTU), two movie theaters and two outdoor amphitheaters;

the [Language](https://www.unical.it/campus/vivere-il-campus/centro-linguistico-di-ateneo/) Center, member of the Italian Association of University Language Centers, is the Area that organizes the provision of language services for students, faculty and staff of the University and for the territory;

the Health Center, a unique welfare model in the Region, which organizes and provides welfare activities; some of these activities are organized in collaboration with the Provincial Healthcare Authority, for the university community and the territory. It promotes initiatives dedicated to education, prevention and training in health care. The continuity healthcare service is always operational;

the [Sports](https://www.unical.it/campus/vivere-il-campus/centro-sportivo/) Center: located at the CUS – the University Sports Center. It is equipped with three sports facilities, where students, faculty, technical-administrative staff and citizens of the urban area can practice several sports at competitive or amateur level. UniCal promotes [sport](https://www.unical.it/innovazione-societa/cultura-e-territorio/sport/) as a complementary tool for individual training and growth, supports student-athletes (with DUAL Career), promotes and fosters technological innovation in sports and, for these reasons, it is the founding member of UNISPORT Italia, the network of Italian universities that supports the national university sports system.

The [Infants](https://www.unical.it/campus/vivere-il-campus/polo-infanzia/) Center (Nursery and Kindergarten) and [Guests](https://www.unical.it/campus/vivere-il-campus/servizio-foresteria/) Quarters (temporary relationship with UniCal) complete the range of facilities for the university community. A bank branch and a post office are located on campus.

Students, faculty and staff can keep in touch with UniCal by using the social media sites Facebook, Twitter, YouTube, Instagram, and Linkedin.

Finally, given the strategic position of the Campus, centrally located between two seas (Tyrrhenian and Ionian) and between two National Parks, the park in the Sila massif that is a Unesco site of excellence, and the world heritage site in the Pollino area, it is also worth visiting the section of the portal that narrates the story of UniCal and of the [Surrounding Area.](https://www.unical.it/campus/visita-il-campus/)